

**MEDIA RELEASE**  
**FEBRUARY 21, 2022**

## **BILINGUAL ARRIVEON APP**

### **NOW AVAILABLE FOR NEWCOMERS LIVING IN ONTARIO**

**Toronto – February 4, 2022.** ArriveOn is a free, bilingual, mobile app that helps immigrants, refugees and International Students in Ontario, Canada find information and services to navigate their settlement journey. From finding a job or a place to live, to learning English or French or accessing health care, ArriveON has everything newcomers need to get started on their new community.

Designed by COSTI's Orientation to Ontario (O2O) Program and funded by Immigration, Refugees, and Citizenship Canada and the Province of Ontario, the information available on ArriveON is grouped into six sections: Getting to Know Canada and Ontario, Living in your New Community, Education and Training, Working and Business, Money and Personal Finances, and People and the Environment, and is based on the content of the O2O Workbook.

"Each section has several topics that give information for the whole province, including websites and phone numbers for government offices," says O2O General Manager, Rahila Mushtaq. "Users can explore these topics, bookmark the ones that are relevant to them and find nearby programs and services using the geolocation feature without ever needing to create an account or disclose personal information. Furthermore, the information can be saved to the user's device and accessed later on without an Internet connection.

Throughout the App, users will find references to information that can be found in the *Welcome to Canada* guide published by Immigration, Refugees, and Citizenship Canada.

ArriveON also connects users to relevant government websites and phone numbers. Users can call 911, 211, and ConnexOntario's mental health services with just one click! ArriveON will be a significant aid in helping newcomers successfully settle in Ontario.

To help users navigate the app, videos in [English](#) and [French](#) are available for viewing or scan on the QR code below.



Access the ArriveOn app by scanning one of the QR codes below. [Click here](#) to download the app on the Apple App Store. For Google Play [click here](#).





## About COSTI

COSTI Immigrant Services is a community-based multicultural agency providing employment, educational, settlement and social services to new Canadians and individuals in need of assistance. Since 1952, COSTI has been helping those in need, assisting newcomer professionals and tradespersons and all individuals looking for employment, providing hope to refugee families, protecting women and children, strengthening families, combating racism and discrimination and assisting all those who function at a disadvantage in society.

With a staff of over 4500 people, speaking more than 68 languages, COSTI strives to ensure that all individuals, regardless of language, cultural, or financial barriers, are given the opportunity to use their existing skills, learn new ones, and participate in all aspects of Canadian life. COSTI presently provides support to over 39,000 individuals annually.

[www.costi.org](http://www.costi.org)

## About Orientation to Ontario (O2O) L'Ontario, c'est chez moi

O2O is a bilingual program designed to ease the transition of newcomers by providing access to standardized information about settling in Ontario and connecting newcomers to community services upon arrival.

O2O is funded by Immigration, Refugees and Citizenship Canada and the Province of Ontario, the program offers resources catering to different learning styles: workshops that are delivered by 32 service delivery organizations in 26 communities across Ontario; print resources; an interactive website featuring O2O online resources and on-demand webinars, bilingual Chatbot via WhatsApp and Telegram. COSTI administers the program in collaboration with the Ontario Council of Agencies Serving Immigrants (OCASI), Centre de sante communautaire Hamilton/Niagara and George Brown College.

Over the last 10 years, the Orientation to Ontario and International Student Connect Programs combined, have helped over 70,000 newcomers and international students.

[www.settlement.org/o2o](http://www.settlement.org/o2o)