211 Canada Data Rquest

Account	Cindy Sim
Lead Requester Agency / Name	Team CarePal
Lead Agency - About this Agency	The healthcare system is supported by millions of unpaid family caregivers who are at an increased risk of burnout, depression, and financial insecurity. Team CarePal app revolutionizes the caregiving experience by fostering collaboration among family members, simplifying access to resources, and promoting the mental well-being of caregivers through partnerships with leading caregiving organizations across Canada. By providing caregivers with the support they need, Team CarePal not only improves the quality of care they are able to provide to their loved ones, but also strengthens family relationships and enhances caregivers' own health and well-being. My name is Cindy Sim and I am the CEO of Team CarePal. I have been a caregiver and know the pain points caregivers face and my journey is not over with my aging parents. I want you to imagine a world where caring for a family member becomes a shared journey, is supported, and the family caregiver is empowered to monitor their own burnout level and proactively care for themselves.

Project Description

Meeting the criteria for a successful data partnership requires careful planning, clear objectives, and a commitment to mutual benefit. Here's a general framework for us:

Alignment of Goals and Objectives:
Ensure that both parties have aligned goals and objectives for the partnership. Discuss and document what each organization aims to achieve through the partnership.
Data Quality and Integrity:
Prioritize data quality and integrity to ensure that the data shared is accurate, up-to-date, and reliable. Implement data validation and cleansing processes.
Data Security and Privacy:
Establish robust data security and privacy measures to protect sensitive information. Comply with relevant data protection regulations and obtain necessary permissions.
Legal and Compliance Considerations:
Draft a clear data sharing agreement that outlines the

That is our vision. No one should care alone.

MOU to Use	Canada
Contact Name	Cindy Sim
Contact Email	cindy@teamcarepal.com
Type of Request	Resource Data (Agencies)
Admin Notes	
Process Status	Intro Connection Made - Follow Up Required

Date of the Request	09/01/2023
Timeline for Project	30 days
Deadline for Response	
Type of Data Export	API
Contract Deadline	

Upload File	
Link URL	
For Portal Use	No
Type of Agency using the Data	
Referred By	Dave Montague
Assigned To	Dave Montague

Logo Requirements	
Recognition Requirements	

terms, conditions, and responsibilities of each party. Address legal and compliance considerations.
Data Governance:
Define data governance policies and procedures to govern how data is collected, stored, accessed, and shared within the partnership.
Data Access and Sharing Mechanisms:
Determine the technical mechanisms for data access and sharing, including APIs, data formats, and integration methods.

Purpose of 211 Data Use in Project	Team CarePal is working on developing personalized prompts within our app to provide resources, recommendations, and actionable insights tailored to each caregivers needs and location.

One of the biggest pain points of caregivers is that they don't know where to go for help. We want to send them the help they need right to their finger tips. |
| **Where will Data Appear** | In Team CarePal app under our resources and in our caregiver journal. |
| **Data Categories of Interest** | |

Reporting Requirements	No reporting requirements at this time
Frequency of Share	
Security Measures	
Funding for this Project	
211 Data Provider	United Way Centraide Canada (211 Canada)
Data Assignee	

Location Specific	1 in 4 Canadians are Caregivers and they live across our nation. We would need access to the Canada 211 database to meet our objectives of supporting all caregivers with the resources and supports they need.

Alignment - Mandate	
Screening - Organization Type	Social Enterprise
Screening - Values Alignment	
Screening - Purpose of the Request	Public information / referral service
Screening - Timeline of Request	
Screening - Scope	
Screening - Charging for Access to Data	No

Admin - Approx. Annual Budget	$100,000 to $500,000
Admin - How Many Years	1 - 5 years
Admin - Partnership with 211	No
Admin - Partnership Details	The details between creating a partnership between Team CarePal and 211 Canada to address the needs of caregivers by providing personalized prompts and resources: Partnership Objective: The primary objective of this partnership is to enhance

the support and resources available to caregivers by leveraging 211 Canada's extensive database of social services and resources.

Data Sharing Agreement:
Establish a formal data sharing agreement outlining the terms and conditions of data sharing between Team CarePal and 211 Canada. This should include data privacy, security, and compliance considerations.

Data Integration:
Implement a technical solution that allows Team CarePal to access 211 Canada's database of social services and resources in real-time or on a regular basis.

Real-Time Updates:
Ensure that the data retrieved from 211 Canada's database is kept up-to-date, reflecting any changes in available services or resources.

Monitoring and Evaluation:
Implement mechanisms for tracking the impact of this partnership, such as the number of caregivers reached, the effectiveness of the resource recommendations, and user feedback.

Feedback Loop:
Establish a feedback loop

between Team CarePal and 211 Canada to continually improve the accuracy and relevance of the resource recommendations.
Data Privacy and Consent: Ensure that caregivers' privacy is respected by obtaining necessary consent for data sharing and adhering to data protection regulations.

Admin - Receive Data By Date/Time	09/25/2023

Update Data Request Technical Review

Signature	
Signature Date	09/01/2023

Data Request

Select ⌄

Technical Review Issues to Consider *

Data Available *

Select... ⌄
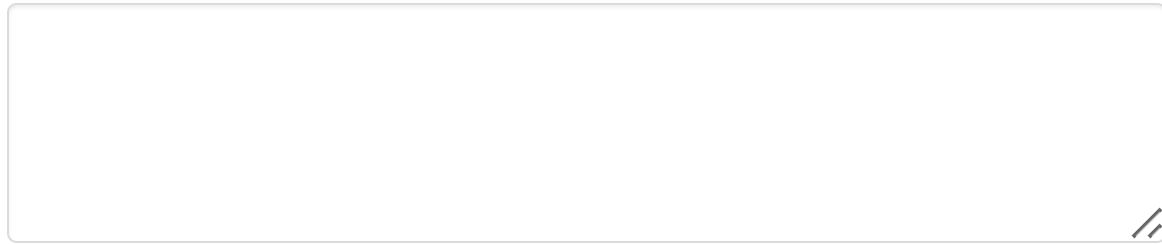
Data Available Notes

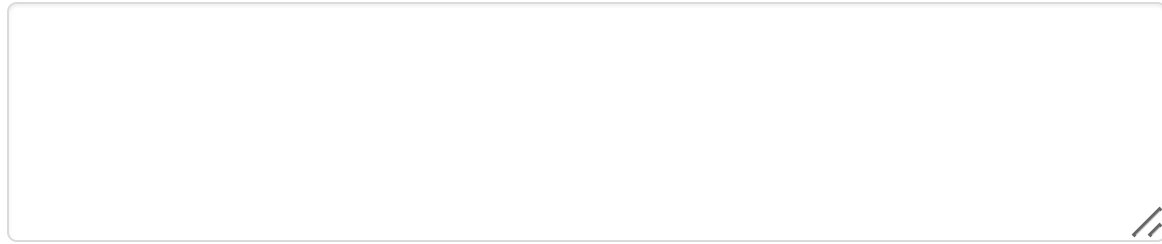**Data Share Method Available** *

Select... ⌄

Data Share Method Notes

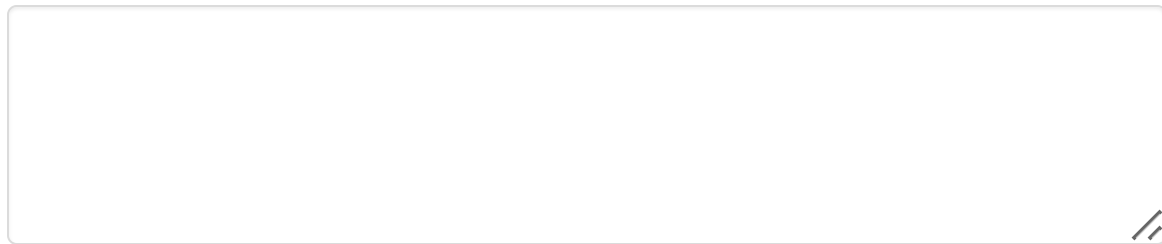**Level of Technical Support Required**

Select... ⌄

Level of Technical Support Notes

Level of Data Work Required

Select... ⌄

Level of Data Work Notes

Recommendation *

Select... ⌄